



7101 Presidents Drive, Suite 300  
Orlando, Florida 32809  
T. 407.240.3348 F. 407.240.8710  
info@gobencs.com

# Exhibitor Service Kit

**American Nuclear Society  
Utility Working Conference  
August 14-17, 2011**

The Westin Diplomat Resort & Spa  
Hollywood, FL

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## exhibitor compass

EXHIBITOR MOVE IN		
Day	Date	Time
Sunday	August 14, 2011	8am - 4pm

EXHIBITOR HOURS		
Day	Date	Time
Sunday	August 14, 2011	4pm - 10pm
Monday	August 15, 2011	9am - 4:30pm
Tuesday	August 16, 2011	7:30am - 7pm
Wednesday	August 17, 2011	7am - 9am

EXHIBIT MOVE OUT		
Day	Date	Time
Wednesday	August 17, 2011	9am

DISMANTLE   MOVE OUT DEADLINE		
All exhibitor materials must be removed from the exhibit facility by:		
Day	Date	Time
Wednesday	August 17, 2011	12pm

See Carrier Check-in time below to ensure that you plan accordingly to the dismantle/move out deadline.

DISMANTLE   CARRIER CHECK-IN		
To ensure that all exhibitor materials are removed from the exhibit facility by the exhibitor move-out deadline, please have your carriers check in by:		
Day	Date	Time
Wednesday	August 17, 2011	11am

IMPORTANT INFORMATION
Schedules listed above are subject to change by show management. Should any freight/materials left at the exhibit venue after the Dismantle & Move Out Deadline, Goblen Convention Services reserves the right to re-route all freight/materials via the preferred carrier of Goblen Convention Services. Any and all shipping and handling charges by the preferred carrier of Goblen Convention Services will be billed and paid by the exhibitor. Goblen Convention Services is not responsible for those shipping charges for freight/materials left after the Move Out Deadline.

BOOTH INFORMATION	
Table Top Exhibits	

Table Skirt	Burgundy
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Included Booth Package Equipment	Quantity
6'x30" skirted table in show colors	1
booth identification sign	1
Wastebasket with Liner*	1
Padded Chairs	2
120 V/20 amp. Circuit & power strip	1

There are no substitutions with included booth package equipment. Your preferred alternatives may be ordered through the exhibitor manual.

\*Wastebasket with liner does not include porter service/cleaning, Porter service/cleaning may be ordered through the exhibitor manual.

IMPORTANT DATES	
	Mark your Calendar
Shipments can start arriving at Advance Warehouse	July 10, 2011
Discount deadline orders received with confirmed payment.	July 29, 2011
Last Day for Shipment to arrive at warehouse w/o surcharge	August 5, 2011
Last day for shipments to arrive at warehouse	August 12, 2011
Shipments can start arriving at Show Site	August 14, 2011 <b>STRICTLY ENFORCED!</b>

### VENUE INFORMATION

The Westin Diplomat Resort & Spa  
3555 South Ocean Drive  
Hollywood, FL 33019  
954.602.6000 phone



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info@gobencs.com

## service contractor information & contacts

### QUICK CONTACTS

#### REGISTRATION – BOOTH ASSIGNMENT

Laurie Barnett | American Nuclear Society  
T. 708.579.8287 | F. 708.579.8234  
Email: lbarnett@ans.org

#### SHIPPING – STORAGE – FURNITURE - PLANTS SIGNS – LABOR – CARPET – CLEANING

Stephanie Dill | Goben Convention Services  
T. 407.240.3348 | F. 407.240.8710  
Email: [stephanie@gobencs.com](mailto:stephanie@gobencs.com)

#### CUSTOM FURNITURE

Stephanie Dill | Goben Convention Services  
T. 407.240.3348 | F. 407.240.8710  
Email: stephanie@gobencs.com

#### AUDIO VISUAL

Myra Murray | Goben Convention Services  
T. 407.240.3348 | F. 407.240.8710  
Email: myra@gobencs.com

#### ELECTRICAL

Linda Klawans | Edd Helms Electric  
T. 954.602.8946 | F. 954.458.9067  
Email: lklawans@eddhelms.com

#### INTERNET

Westin IT Department  
T. Please email questions | F. 954.602.8860  
Email: itdepartment.01402@westin.com

#### UPS Freight

Preferred Show Carrier  
Customer Service Trade Show Department  
T. 800.988.9889

### SHIPPING INFORMATION

#### ADVANCE WAREHOUSE ADDRESS

Shipping Address & Preferred Label Format

**\*\*Exhibiting Company Name\*\***

**\*\*Exhibiting Booth #\*\***

AM Nuclear / Utility Working Conference

UPS Freight c/o Clover Systems

c/o Goben Convention Services

1910 NW 97th Ave

Miami, FL 33172

Warehouse materials are accepted at the warehouse

**Monday – Friday | 8:30am – 3:00pm**

Goben Convention Services will start accepting crates, boxes  
and skidded materials beginning:

**July 10, 2011**

**Starting at 8:30am**

#### SHOW SITE ADDRESS

Shipping Address & Preferred Label Format

**\*\*Exhibiting Company Name\*\***

**\*\*Exhibiting Booth #\*\***

AM Nuclear / Utility Working Conference

C/O Goben Convention Services

The Westin Diplomat Resort & Spa

3555 South Ocean Drive

Hollywood, FL 33019

Shipments arriving before this date and time may be refused  
by the facility. Any charges incurred for early freight

accepted by the facility are the responsibility of the exhibitor.

Goben Convention Services will start accepting crates, boxes

and skidded materials beginning:

**August 14, 2011**

**Starting at 8am**

**STRICTLY ENFORCED!**



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## general information

### Material Handling

Goben Convention Services has been contracted to handle this event which includes all drayage whether it is received at the warehouse or the show site. As the **"EXCLUSIVE"** material handling contractor we will handle **ALL** freight shipments in and out of the ballroom.

Warehouse receiving hours are 8:30am – 4:00pm, Monday – Friday. You may start sending freight to the advance warehouse 30 days prior to the start of show at no additional charge.

Drayage is defined as the delivery of freight from the advanced warehouse, loading dock or hotel storage room to your booth space and from the booth space to the loading dock at the close of the show.

Please note if you send freight to the show venue **before the published date listed** in this exhibitor manual your freight will either be **REFUSED** or you will incur a 30% surcharge on top of the show site rates. The freight will be turned over to Goben CS for delivery to the exhibit hall, **even if you are a guest of the hotel**. In addition to the material handling rates the Resort may charge storage fees!

*Please note:* Mislabeled packages have the potential of being refused at show site. Please remember to include AM Nuclear / UWC c/o Goben CS on all packages AND remove all old labels from packaging.

### Preferred Freight Carrier

Listed below is the information for the official freight carrier of Goben Convention Services.



800.988.9889

[www.UPSFreight.com](http://www.UPSFreight.com)

UPS FORM LOCATED AT THE BACK OF THIS MANUAL  
MENTION SHOW NAME FOR DISCOUNTED SHOW RATES

### International Shipments

Should your display require clearance by a United States Customs Office you must make arrangements with a custom broker. Goben Convention Services cannot clear the shipment on behalf of the shipper.

### Equipment Use

Goben Convention Services does not lend out any equipment to exhibitors. If you require help for the setup of your booth, you must fill out the provided labor forms included in this service kit. Please note that request for labor services on show-site is not guaranteed. If you require assistance bringing items to your booth, please note that you are subject to material handling fees and labor charges at the current prevailing cost.

### Labor

Labor is for installation & dismantling of displays, Please refer to the Labor forms included in this manual in order services. TIP: Order early and in advance to guarantee labor services. Exhibitors may setup and dismantle their own displays provided they use their own company employees to do so.

### Exhibitor Appointed Contractors

If you are utilizing an outside contractor, Goben Convention Services must be informed two weeks prior to setup. A valid "certificate of insurance" must be submitted to Goben Convention Services by the date illustrated on the Exhibitor Appointed Contractor Notification form included in the exhibitor service kit. Notifications received after the date may not receive approval. Failure to provide Goben Convention Services a certificate of insurance will result in labor hire from the Goben Convention Services staff. The non-official contractor will be able to provide supervision only. Exhibitor Appointed Contractors who subcontract for services other than general contracting are also considered non-official contractors and must follow set procedures; this includes florists, audio visual and computer rental firms.

### Security

Exhibitors are responsible for safeguarding their goods, materials, equipment and exhibits at all times. Goben Convention Services is not responsible for any unattended items left in the tradeshow facility or assigned booths.

### Safety

Standing on chairs, tables or any rental furnishings are prohibited. Goben Convention Services is not responsible for injuries or falls caused by improper use of furnishings. Should a folding chair not accommodate you please advise us and we will substitute that chair with a current in-stock side chair upon availability.

If assistance is required in the installation/dismantle of your booth, please order labor using the enclosed labor form and the necessary ladders, and tools that need to be provided.

### Acceptance of General Information

By signing off on any services/order provided by Goben Convention Services automatically indicates that you the client/exhibitor are in acceptance and agreement of our general information section. Any questions about the general information section for Goben Convention Services please contact us at 407.240.3348 or at info@gobencs.com.



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# payment terms & conditions

## Payments

Goben CS requires that you provide a credit Card Authorization with your initial order. For your convenience we will use this authorization to charge your account for services, which may not have been covered by your initial order. Purchase Orders are not considered payment. All orders received without the method of payment form will be charged standard rates.

For the convenience of all, we ask that all disputes be questioned prior to show close via calling the office or visiting the on-site service desk for billing questions and concerns. If an exhibitor fails to pay their invoice prior to close of show, the charges will automatically be applied to the credit card on file.

## Method of Payment

We accept Master card, Visa, American Express & checks (US Bank)

## Fees

A \$30.00 charge will apply for charges associated with the following:

~ *Insufficient Funds*

~ *Charge back fees on credit cards*

This fee will be added to your final invoice.

## Wire Transfers

If you are using wire-transfers for payment. Please add an additional amount of \$30.00 to the wired amount. This \$30.00 is a processing fee for the wire transfer assessed by Goben Convention Services. Please contact 407.240.3348 for wire transfer information.

## International Exhibitors

We require 100% payment of advance and standard orders. Any orders or services placed with Goben Convention Services on show site, those services must be paid in full. Payment must be made via check in United States fund drawn from a United States Bank.

Should your display require clearance by a United States Customs Office you must make arrangements with a custom broker. Goben Convention Services cannot clear the shipment on behalf of the shipper.

## Cancellations

Orders cancelled after the discount deadline date will be charged 50% cancellation charge.

Orders cancelled after decorator move-in begins are subject to a 100% cancellation charge.

A one-hour "per person" charge will be applied for all labor orders that are not cancelled in writing at least 24 hours prior to the scheduled start time.

## Miscellaneous

Rental Items not ordered but found in the booth space will be invoiced at "standard" rates.

## Tax Exemption Status

If you claim tax exempt status, you must provide us with a copy of your tax Exempt Certificate issued by a federal government or state in which the event is taking place, simultaneously with the placement of your initial order, otherwise tax will appear on your invoice.

## Tax Rate

All rental items are subject to applicable taxes.

Tax rate for Hollywood, FL will be 7%.

## Third Party Billing

Each exhibiting firm is ultimately responsible for all charges incurred on its behalf. Goben Convention Services reserves the right to institute a collection action against the exhibitor if the third party does not pay.

## Credits

It is the responsibility of the exhibitor/client to check the accuracy of your invoices and report any concerns of your ordered services prior to show close. All concerns reported prior to show close will be considered for credits to your account with Goben Convention Services.

## Rentals

All materials and equipment are on a rental basis for the duration of the show and remain the property of Goben Convention Services. All rentals include delivery, installation and removal from your booth.

## Unpaid Balances

Should there be any unpaid balance after the close of show; terms will be net, due and payable upon receipt of invoice. Effective 30 days after invoice date any unpaid balance will bear a finance charge at the lesser of the maximum rate allowed by applicable law, or 1.5% per month, which is an annual percentage rate of 18% and future orders will be on a pre-payment basis. If the finance charge hereunder exceeds the maximum rate allowed by applicable law, the finance charge shall automatically be reduced to the maximum rate allowed, and excess finance charge received by Goben Convention Services shall be either applied to reduce the principal unpaid balance refunded to the payer. Payment terms and conditions shall be governed and construed in accordance with the laws of the state of Florida.

## Acceptance of Payment Terms & Conditions

By signing off on any services/order provided by Goben Convention Services automatically indicates that you the client/exhibitor are in acceptance and agreement of our Payment Terms and Conditions. Any questions about the Payment Terms and Conditions for Goben Convention Services please contact us at 407.240.3348 or at info@gobencs.com.



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## billing authorization

EXHIBITING COMPANY INFORMATION			
<b>Exhibiting Company Name:</b>			
<b>Booth#</b>			
<b>Exhibiting Company Address:</b>			
<b>City/State/Zip:</b>			
<b>Phone :</b>		<b>Fax:</b>	
<b>E-mail:</b>			

Payment Options	
	<b>Select One</b>
	Credit Card
	Company Check
	Cash
	Wire Transfers (call for details)

Goben Convention Services gladly accepts Cash, Company Check, Credit Card and Wire Transfers.

Billing Address (If different from above)	
Address:	
City/State/Zip:	
Phone:	
Fax:	
E-mail:	

### EXHIBITOR CREDIT CARD AUTHORIZATION

For your convenience, we will use this credit card billing authorization to charge your credit card account for your advance, standard and on-site orders, along with any additional amounts incurred as a result of show site orders placed by your exhibit booth representative.

**VISA**
                         
  **MASTERCARD**
                         
  **AMERICAN EXPRESS**

<b>Card Holder Name:</b>			
<b>Credit Card Number:</b>		<b>Expiration Date:</b>	
Goben Convention Services is committed to keeping your provided financial information safe and secure		<b>Validation Code:</b>	
<b>Printed Name:</b>			
<b>Signature:</b>		<b>Date:</b>	

By signing, you acknowledge you have read, understand and agree to all the term in the payment terms and conditions and have advised our organization of any questions on purchases of services and materials. You also acknowledge and have read, understand and agree to the general information sections of the exhibitor manual. The payment terms & conditions and general information are included in this exhibitor manual.

**Third Party Billing**  
 Please call the office at 407.240.3348 for a third party billing authorization form



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# exhibitor appointed contractor notification

In the event you are planning to utilize a firm other than GOBEN CONVENTION SERVICES, the Exhibitor must complete and acknowledge the requirements and procedures to have an Exhibitor Appointed Contractor/EAC on-site.

This notification must be turned in by the date of:

July 29, 2011

EXHIBITING COMPANY INFORMATION ~ Please print clearly ~	
<b>Exhibiting Company:</b>	
<b>Booth #:</b>	
<b>Contact Telephone:</b>	
<b>Exhibitor Contact Name:</b>	
<b>Exhibiting Firm's Officers Signature:</b>	

EXHIBITOR APPOINTED CONTRACTOR / EAC "Non-Official Contractor" ~ Please print clearly ~	
<b>Contractor Company Name:</b>	
<b>Contact Telephone:</b>	
<b>Contact E-mail:</b>	

With this form a CERTIFICATE OF INSURANCE showing General Liability and Workman's Compensation valid in the state of where the show is being held, naming GOBEN CONVENTION SERVICES as an additional insured and certificate holder. The CERTIFICATE OF INSURANCE MUST be submitted together with this notification. We will not accept a CERTIFICATE OF INSURANCE on-site on the show floor. This is due by the date listed above, on the top of this page.

The exposition floor, aisles, loading docks, services and storage areas will be under the control of Goben Convention Services. The Exhibitor Appointed Contractor (EAC) / Non-Official Contractor must coordinate all of its activities with Goben Convention Services.

The Exhibitor Appointed Contractor (EAC) / Non-Official Contractor will be responsible for all reasonable costs related to its operation, including overtime pay for stewards, restoration of exhibit space to its initial condition, freight handling charges, etc. It will be the responsibility of the Exhibitor Appointed Contractor (EAC) / Non-Official Contractor to remove from the floor all tape installed, any bulk trash from the booth floor and from the exhibit hall (such as skids or crates) will be invoiced accordingly by Goben Convention Services.

These requirements will be strictly enforced. In the event that these rules are not adhered to, labor must be hired through Goben Convention Services.

This form along with your Certificate of Insurance can be submitted via these options:

<b>FAX</b>	<b>MAIL</b>	<b>E-MAIL</b>
407.240.8710	Goben Convention Services 7101 Presidents Drive, Suite 300 Orlando, Florida 32809	stephanie@gobencs.com



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# furniture & accessories

Exhibiting Company:	
Booth:	

SEATING				
Qty	Description	Discount	Standard	Total
	Side Chair	40.00	50.00	
	Padded Folding Chair	40.00	50.00	
	Upholstered Arm Chair	50.00	62.00	
	Upholstered Counter Stool	54.00	67.00	

ACCESSORIES				
Qty	Description	Discount	Standard	Total
	Chrome Clothes Tree	37.00	46.00	
	Chrome Stanchion	28.00	35.00	
	Velvet Rope (gray/red)	15.00	19.00	
	Wastebasket	12.00	15.00	
	Sign Holder 22"x28"	42.00	53.00	
	Chrome Tripod Easel	28.00	35.00	
	Literature Rack	70.00	88.00	
	Bag Rack	37.00	46.00	
	Fish Bowl	15.00	19.00	
	Refrigerator 34"	125.00	156.00	
	Filing Cabinet (lockable) 28"	70.00	87.00	
	Glass Display Case	Call for Pricing		
	Podium	Call for Pricing		
	Grid Wall 2'x8' sections	60.00	75.00	
	Poster Board 4'x6'	97.00	122.00	
	Poster Board 4'x8'	115.00	144.00	

SPECIAL BOOTH DRAPE				
Qty	Description	Discount	Standard	Total
	White Vinyl Table Cover	12.00	15.00	
	Table Skirt 30"	27.00	34.00	
	Table Skirt 42"	32.00	40.00	
	8' Masking Drape	10.00/lf	12.00/lf	
	3' Masking Drape	7.00/lf	9.00/lf	
	8' Upright	9.00	11.00	
	3' Upright	9.00	11.00	
	Cross Beam	9.00	11.00	

When ordering, please select color below

Black	Blue	Burgundy	Gold	Peach
Gray	Red	Teal	White	Mauve

TABLE TOP RISERS				
Qty	Description	Discount	Standard	Total
	4' Single Step 12' High	25.00	31.00	
	6' Single Step 12' High	35.00	44.00	
	8' Single Step 12' High	45.00	56.00	

Charges listed include delivery to your booth and removal at the close of show. If you are looking for furnishings that are not listed please give Goben Convention Services a call for pricing and availability. All ordered furnishings and accessories are rentals, not considered sales as they must be returned at the end of show.

THIS FORM MUST BE ACCOMPANIED BY:  
CREDIT CARD BILLING CARD AUTHORIZATION or the  
THIRD PARTY CREDIT CARD BILLING FORM. ORDERS  
WITHOUT PAYMENT CANNOT BE PROCESSED.

Furnishings Subtotal:	
Sales Tax: Tax rate is 7%	
Furnishings Total:	

TABLES				
24" Draped Table				
w/white plastic top and draped on 3 sides				
Qty	Description	Discount	Standard	Total
	4' long 30" high	80.00	100.00	
	4' long 42" high	95.00	119.00	
	6' long 30" high	95.00	119.00	
	6' long 42" high	110.00	137.00	
	8' long 30" high	110.00	137.00	
	8' long 42" high	125.00	156.00	
	To have the 4 <sup>th</sup> side draped	27.00	34.00	

When ordering, please select a color below

Black	Blue	Burgundy	Gold	Peach
Gray	Red	Teal	White	Mauve

24" Undraped Table				
w/white plastic top				
Qty	Description	Discount	Standard	Total
	4' long 30" high	45.00	56.00	
	4' long 42" high	60.00	75.00	
	6' long 30" high	60.00	75.00	
	6' long 42" high	75.00	94.00	
	8' long 30" high	75.00	94.00	
	8' long 42" high	90.00	113.00	

ROUND COCKTAIL TABLES				
(Tables are laminated and do not come with a table skirt. Table skirts are available at an additional charge in the special booth drape)				
Qty	Description	Discount	Standard	Total
	24" Diameter 30" High	55.00	69.00	
	24" Diameter 42" High	60.00	75.00	
	30" Diameter 30" High	70.00	88.00	
	30" Diameter 42" High	75.00	94.00	
	36" Diameter 30" High	85.00	106.00	
	36" Diameter 42" High	90.00	113.00	

CUSTOM BAR STOOLS & COCKTAIL TABLE				
(black & chrome)				
Qty	Description	Discount	Standard	Total
	Bar stool (adjustable height)	\$110.00	\$138.00	
	Cocktail table	\$150.00	\$187.00	

- Custom bar stools are black leather with chrome base & foot rest. Adjustable height settings.
- Custom cocktail table black top with chrome base 30" by 44" high.
- Custom sofas are available upon request.

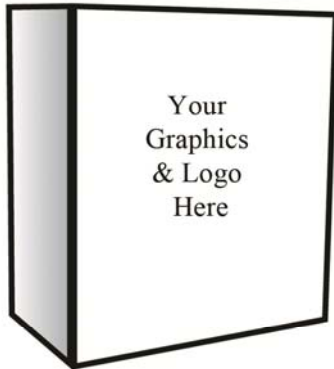




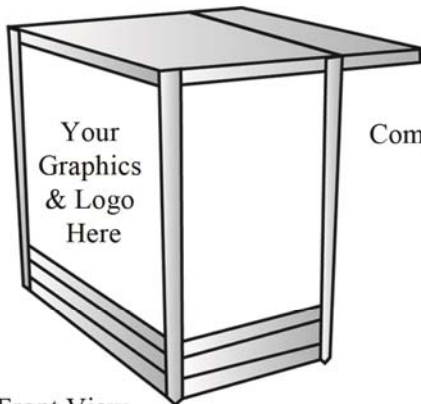
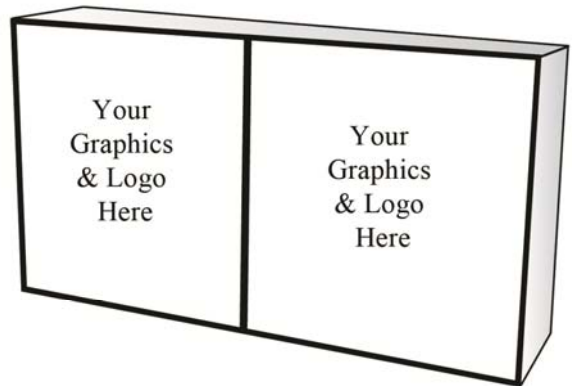
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# credenza/computer

Exhibiting Company:	
Booth:	

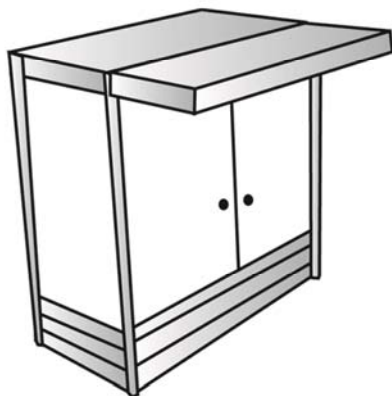


Credenza - Option 1A (1 Meter)  
Option 1B (2 Meter)



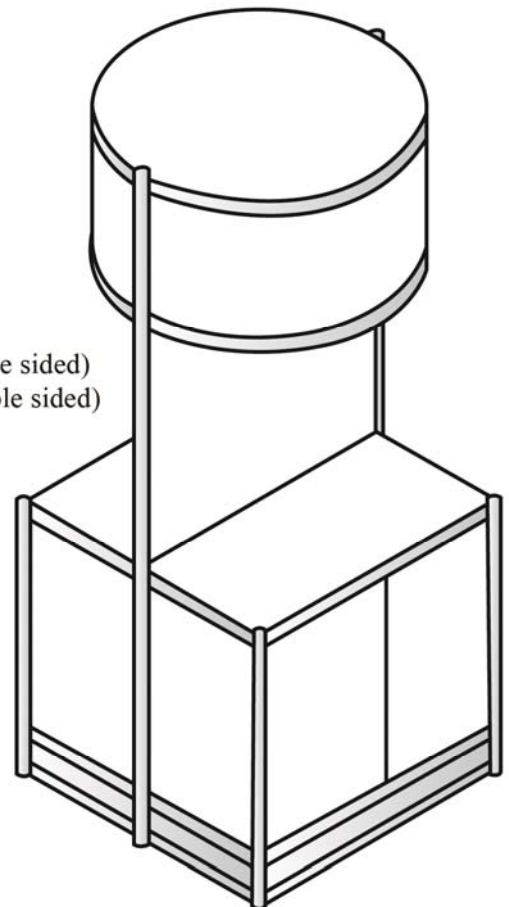
Computer Kiosk - Option 2

Front View



Back View

Internet Café - Option 3A (Single sided)  
Option 3B (Double sided)





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## custom rental units

Exhibiting Company:	
Booth:	

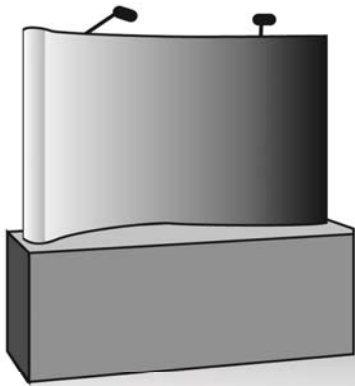
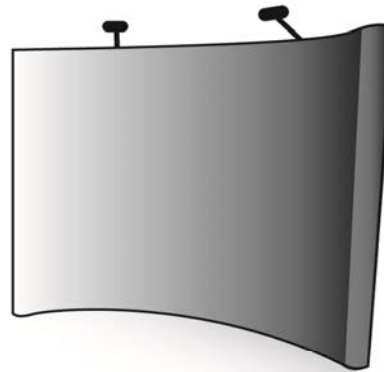


Table Top Display - Option 4



8' Popup Display - Option 5

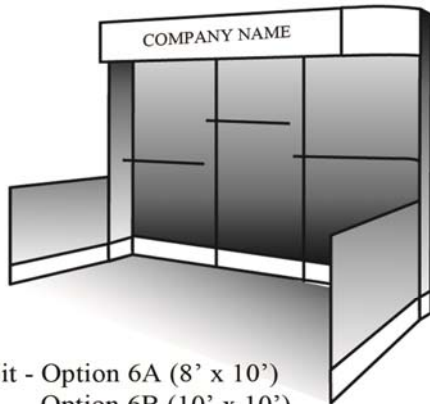


Exhibit - Option 6A (8' x 10')  
 Option 6B (10' x 10')

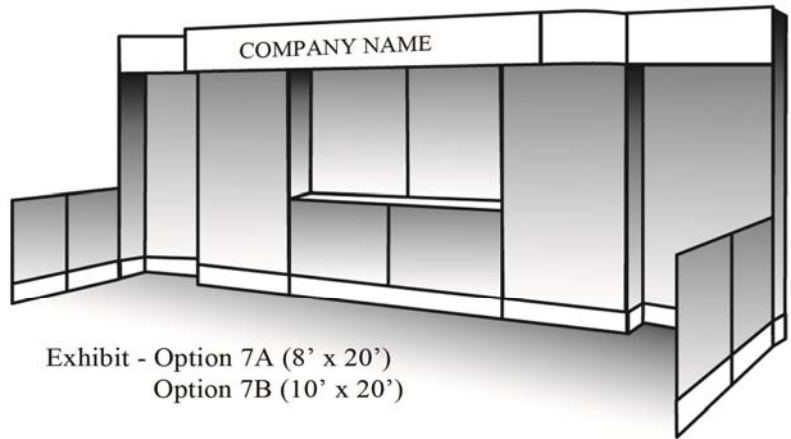
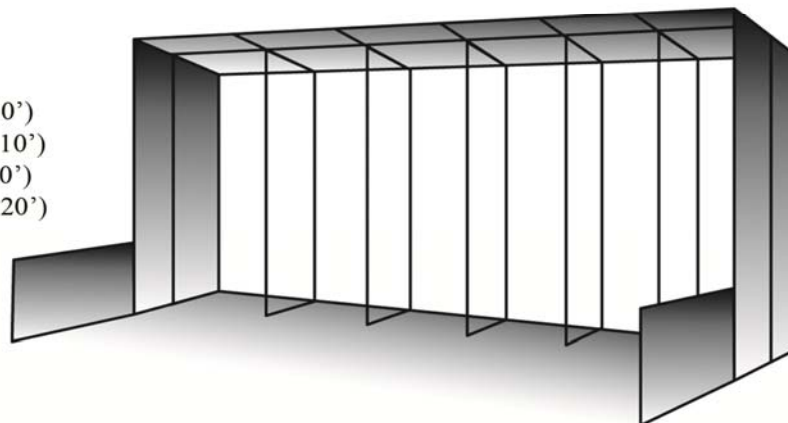


Exhibit - Option 7A (8' x 20')  
 Option 7B (10' x 20')

Exhibit - Option 8A (8' x 10')  
 Option 8B (10' x 10')  
 Option 8C (8' x 20')  
 Option 8D (10' x 20')





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# rental unit order

Exhibiting Company:	
Booth:	

Credenza & Computer kiosk's (white panels)				
Qty	Option	Discount	Standard	Total
	1A	<b>\$298</b>	\$372	
	1B	<b>\$398</b>	\$497	
	2	<b>\$385</b>	\$481	
	3A	<b>\$650</b>	\$810	
	3B	<b>\$975</b>	\$1200	

Additional options available				
Qty	Option	Discount	Standard	Total
	Colored panels	<b>\$110.00</b>	\$137.00	
	Black			
	Gray			
	Blue			
	Lockable Doors	<b>\$25.00</b>	\$31.00	
	Company Logo/Graphics	<b>Call</b>		

Table Top & Pop Up				
Qty	Option	Discount	Standard	Total
	4	<b>\$260</b>	\$325	
	5	<b>\$560</b>	\$700	
	Black			
	Blue			

Step 1 - Custom Rental Exhibit (6 & 7)				
Qty	Option	Discount	Standard	Total
	6A	<b>\$1600</b>	\$2000	
	6B	<b>\$1600</b>	\$2000	
	7A	<b>\$3500</b>	\$4370	
	7B	<b>\$3500</b>	\$4370	

Choose your sintra panel colors	
	White
	Black

Step 1 - Custom Rental Exhibit (8)				
Qty	Option	Discount	Standard	Total
	8A	<b>\$2000</b>	\$2500	
	8B	<b>\$2000</b>	\$2500	
	8C	<b>\$3850</b>	\$4800	
	8D	<b>\$3850</b>	\$4800	

Choose your Plexi Glass colors	
	White
	Blue
	Blue & White (mix)

Bring your exhibit to life with our eye catching color panels. Choose from our standard colors & Materials or you may also order designer panels - colors are available upon request.

All orders and accessories are rentals, not considered sales as they must be returned at the end of show.



**THIS FORM MUST BE ACCOMPANIED BY:  
CREDIT CARD BILLING CARD AUTHORIZATION or the  
THIRD PARTY CREDIT CARD BILLING FORM. ORDERS  
WITHOUT PAYMENT CANNOT BE PROCESSED.**

Step 2 - Choose your Carpet Color			
	Black		Burgundy
	Gray		Teal
	Blue		Hunter Green
	Red		

Step 3 - Clearly Indicate your Header Copy

Step 4 - Choose your Letter Coloring			
	Black		Burgundy
	Gray		Teal
	Blue		Hunter Green
	Red		Yellow

If color selection is not indicated the color will be Black.

Step 5 - Choose your Accessories				
Qty	Option	Discount	Standard	Total
	Double sided Velcro	call	call	
	Clip on Spotlights	<b>\$35.00</b>	\$44.00	
	Ground spot lights	<b>\$35.00</b>	\$44.00	
	Power Strip	<b>\$15.00</b>	\$19.00	
	Extension Cord	<b>\$15.00</b>	\$19.00	
	Additional Flat Shelf	<b>\$30.00</b>	\$38.00	
	Literature rack	<b>\$70.00</b>	\$88.00	

Special Artwork or logos will be quoted upon request. Please email samples with this order and comments below

Charges listed include delivery, set up and removal at the close of show. Lights, Company header and carpet are included with the custom units.

Remember to order the following items as desired. They are NOT included with the units. Furniture, Electrical, Floral & cleaning service.

All packages can be customized or modified, depending on your specific requirements.

Exhibit Rental Unit	
Accessories	
Sales Tax: 7%	
Total:	



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# carpet & padding

Exhibiting Company:	
Booth:	

## BOOTH CARPET

Quantity	Size	Discount	Standard	Total
	08' x 10'	\$110.00	\$137.00	
	10' x 10'	\$120.00	\$150.00	
	10' x 20'	\$240.00	\$300.00	
	10' x 30'	\$360.00	\$450.00	

Black	Burgundy
Gray	Teal
Blue	Hunter Green
Red	

Booth carpet includes tape on the front, towards the aisle.

## CARPET PADDING & VISQUEEN PADDING

Padding	Discount	Standard
Booth Size X Ft. = Sq ft. X	\$0.80 Or	\$1.00 \$

Rates are calculated at Per Square Foot

Visqueen	Discount	Standard
Booth Size X Ft. = Sq ft. X	\$0.80 Or	\$1.00 \$

Rates are calculated at Per Square Foot

## CARPET TAPE

Lineal Ft.	X	Rate	\$
	X	\$1.65	\$

Most facilities require taping of the front edge of carpet for safety purposes.

## SPECIAL CUT CARPET

Booth Size	Discount	Standard
X Ft. = Sq ft. X	\$2.50 Or	\$3.10 \$

Rates are calculated at Per Square Foot ~ Minimum of 100 square feet

## DELUX CARPET

Booth Size	Discount	Standard
X Ft. = Sq ft. X	\$3.25 Or	\$4.05 \$

Rates are calculated at Per Square Foot ~ Minimum of 200 square feet

When ordering please select a color below

Black	Burgundy	Blue
Red	Teal	Gray

Additional colors available upon request

## LAMINATE FLOORING

Booth Size	Discount	Standard
X Ft. = Sq ft. X	\$3.55 Or	\$4.37 \$

Rates are calculated at Per Square Foot ~ Minimum of 100 square feet

Listed prices on carpet include delivery, installation and removal. Carpet Ordered in multiples are not guaranteed in a color match. Custom carpet orders after the deadline date are subject to availability.

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Carpet Subtotal:	
Sales Tax: Tax rate is 7%	
Carpet Total:	

AM Nuclear / Utility Working Conference

Exhibitor Service Kit | Discount Price Deadline Date: \*\*Friday, July 29, 2011\*\*

Please check specific order form for various order dates on Floral, Labor and Material Handling



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# cleaning services

Exhibiting Company:	
Booth:	

ONE TIME BOOTH CLEANING
Cleaning done prior to show opens

Booth Size		Ft. =	Sq ft.	X	Rate	
	X				\$0.32	\$

DAILY BOOTH CLEANING
Cleaning done prior to show open and each morning before show starts

Booth Size		Ft. =	Sq ft.	X	Rate	X # of Days	
	X				\$0.29		\$

PORTER SERVICE
Per 10' booth space
Price includes emptying wastebasket and policing exhibit area at two hour intervals during show up to a maximum of 8 hours straight time

# of 10' sections		Rate	X # of Days	
	X	\$80.00		\$

Vacuuming or sweeping of booths and emptying of wastebaskets are not included in your booth space rental. If you require these services, they must be ordered. All rental carpets are delivered clean to your booth, however during exhibitor setup should the carpet become soiled, we suggest that you order the basic cleaning services prior to show opening at its current prevailing rate. All rates are based on gross square footage of your booth with a 100 square foot minimum per day. When ordering daily cleaning, you must order for every show day.

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Cleaning Subtotal:	
Sales Tax: Tax rate is 7%	
Cleaning Total:	



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# signage & graphics

Exhibiting Company:	
Booth:	

### SIGN/GRAPHICS CONTACT INFORMATION

Please provide contact information below to contact for questions on your sign order:

Name:	
Phone:	
E-mail:	
Other:	

### SIGNAGE DETAILS

Signs are based on one copy, white snow card and 10 words or less per sign. Additional words and logos are extra.

Email your graphics if required to info@gobencs.com and indicate your show name, booth # and contact information.

Show site orders quoted upon request, price may vary due to availability.

Qty	Size	Discount	Standard	Vertical In Inches	Horizontal In Inches	Color	Easel Back	Other	Total
	7" x 11"	33.00	41.25						\$
	7" x 44"	37.00	46.25						\$
	11" x 14"	40.00	50.00						\$
	14" x 22"	48.00	60.00						\$
	22" x 28"	75.00	93.75						\$
	28" x 44"	99.00	123.75						\$
	40" x 60"	140.00	175.00						\$

### ADDITIONAL OPTIONS

Over 10 Words, \$1.00 per word

Easel Back \$8.00

Sign Grommets \$2.00 each

Colored Background 25%

Multiple Color of ink will be charged a additional 25% per additional color

Preserve your signs with laminate for \$0.02 per square inch Sign

### ADDITIONAL OPTIONS

Choose your style and color  
Banners, Specialty Signs, etc, will be quoted upon request

	Banner
	Colored show card
	Foam core
	Special Graphics
	Size not listed above
	Multi color
	Weather protection
	Other list below

**Other**

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Services Subtotal:	
Sales Tax: Tax rate is 7%	
Services Total:	



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# floral & foliage

	A	B	C	D
<b>Option 1</b>				
	Boston Fern	Pothos	Ivy	Orchid
<b>Option 2</b>  Flowering				
	Kalanchoes	Blooming mum	Azalea	Bromeliad
<b>Option 3</b>  2' 3'				
	Ficus Bush	Arboricola	Spathiphyllum	Croton
<b>Option 4</b>  4' 5' 6'				
	Ficus Standard	Cat Palm	Bird of Paradise	Marginata
<b>Option 5</b>  6' 7' & taller Special order				
	Palm	Majesty Palm	Adonia Double	Ficus Standard



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**floral**

<b>Exhibiting Company Name:</b>	
<b>Booth#</b>	

<b>DISCOUNT DEADLINE JULY 29, 2011</b>
<b>Specialty Orders must be received by July 25, 2011</b>

**Order Details**

Goben CS reserves the right to make substitutions if a particular item is not available at the time of show. Goben CS will select at no risk.  
 All flowering plants are based upon availability.  
 If you are looking for arrangements that are not listed, please give Goben Convention Services a call for pricing and availability.

**FLORAL – FOILAGE – LIVE PLANTS**

Option 1				
Qty	Option	Discount	Standard	Total
	A	<b>\$35.00</b>	\$44.00	
	B	<b>\$35.00</b>	\$44.00	
	C	<b>\$35.00</b>	\$44.00	
	D	<b>\$45.00</b>	\$56.00	

Option 5					
Qty	Option	Size	Discount	Standard	Total
	A	6'	<b>\$135.00</b>	\$169.00	
	B	6'	<b>\$135.00</b>	\$169.00	
	C	6'	<b>\$135.00</b>	\$169.00	
	D	6'	<b>\$135.00</b>	\$169.00	
	A,B,C,D	7'	(Call)		

Option 2				
Qty	Option	Discount	Standard	Total
	A	<b>\$35.00</b>	\$44.00	
	B	<b>\$35.00</b>	\$44.00	
	C	<b>\$35.00</b>	\$44.00	
	D	<b>\$35.00</b>	\$44.00	

Floral Arrangements				
Qty	Description	Discount	Standard	Total
	12" Arrangement	<b>\$70.00</b>	\$88.00	
	24" Arrangement	<b>\$91.00</b>	\$114.00	
	12" Tropical Arrangement	<b>\$119.00</b>	\$148.00	
	24" Tropical Arrangement	<b>\$154.00</b>	\$192.00	
	Custom Arrangement	(call)		

Option 3					
Qty	Option	Size	Discount	Standard	Total
	A	2'	<b>\$42.00</b>	\$53.00	
	B	2'	<b>\$42.00</b>	\$53.00	
	C	2"	<b>\$42.00</b>	\$53.00	
	D	2'	<b>\$42.00</b>	\$53.00	
	A	3'	<b>\$51.00</b>	\$64.00	
	B	3'	<b>\$51.00</b>	\$64.00	
	C	3'	<b>\$51.00</b>	\$64.00	
	D	3'	<b>\$51.00</b>	\$64.00	

Color Preference (if available)	

Option 4					
Qty	Option	Size	Discount	Standard	Total
	A	4'	<b>\$63.00</b>	\$79.00	
	B	4'	<b>\$63.00</b>	\$79.00	
	C	4'	<b>\$63.00</b>	\$79.00	
	D	4'	<b>\$63.00</b>	\$79.00	
	A	5'	<b>\$79.00</b>	\$99.00	
	B	5'	<b>\$79.00</b>	\$99.00	
	C	5'	<b>\$79.00</b>	\$99.00	
	D	5'	<b>\$79.00</b>	\$99.00	
	A	6'	<b>\$99.00</b>	\$124.00	
	B	6'	<b>\$99.00</b>	\$124.00	
	C	6'	<b>\$99.00</b>	\$124.00	
	D	6'	<b>\$99.00</b>	\$124.00	

SILK ARRANGEMENTS				
Qty	Option	Discount	Standard	Total
	Ivy	<b>\$25.00</b>	\$32.00	
	Floral Arrangement	<b>\$65.00</b>	\$82.00	
	4' Green Plant	<b>\$48.00</b>	\$60.00	
	6' Green Plant	<b>\$74.00</b>	\$93.00	
	9' Green Plant	<b>\$135.00</b>	\$169.00	

Charges listed include delivery to your booth and removal at the close of show.  
 No credit or refunds will be issued on floral orders cancelled within 5 days of delivery.  
 All ordered are rentals, not considered sales as they must be returned at the end of show.  
 Note: Damaged or stolen plants are Exhibitors Responsibility, to be paid for at retail value.

**THIS FORM MUST BE ACCOMPANIED BY: CREDIT CARD BILLING CARD AUTHORIZATION or THIRD PARTY CREDIT CARD BILLING FORM.**  
**ORDERS WITHOUT PAYMENT CANNOT BE PROCESSED**

Services	
Subtotal:	
Sales Tax:	
Tax rate is 7%	
Services	
Total:	





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**audio visual**

<b>Exhibiting Company Name:</b>	
<b>Booth#</b>	

**Please note pricing is charged on a daily rate, however max charge will be 3 days**

Monitors (Flat screen)						Projection Equipment (LCD Projectors)					
Qty	Description	# of Days	Daily Rates			Qty	Description	# of Days	Daily Rates		
			Discount	Standard	Total				Discount	Standard	Total
	17" LCD Data Monitor		<b>\$50.00</b>	\$63.00							
	20" LCD Data Monitor		<b>\$75.00</b>	\$94.00							
	23" LCD Data Monitor		<b>\$150.00</b>	\$188.00							
	32" LCD Data Monitor		<b>\$275.00</b>	\$344.00							
	37" Plasma Monitor		<b>\$300.00</b>	\$375.00							
	42" Plasma Monitor		<b>\$300.00</b>	\$375.00							
	50" Plasma Monitor		<b>\$350.00</b>	\$438.00							
	61" Plasma Monitor		<b>\$600.00</b>	\$750.00							

Monitor Stands (required for 32" Monitors and up)					
Qty	Description	# of Days	Daily Rates		
			Discount	Standard	Total
	Table Stand		<b>\$25.00</b>	\$31.25	
	Wall Mount		<b>\$25.00</b>	\$31.25	
	Floor Stand		<b>\$75.00</b>	\$94.00	

Computers					
Qty	Description	# of Days	Daily Rates		
			Discount	Standard	Total
	Desktop Computer		<b>\$100.00</b>	\$125.00	
	Laptop Computer		<b>\$125.00</b>	\$156.00	

Office Equipments					
Qty	Description	# of Days	Daily Rates		
			Discount	Standard	Total
	Wireless Keyboard/mouse			\$32.00	
	Fax Machine		<b>\$75.00</b>	\$94.00	
	HP Laser Printer		<b>\$125.00</b>	\$156.00	
	Table Top Copier		<b>\$125.00</b>	\$156.00	

Video Players					
Qty	Description	# of Days	Daily Rates		
			Discount	Standard	Total
	DVD Player		<b>\$40.00</b>	\$50.00	
	DVD Blue Ray		<b>\$100.00</b>	\$125.00	
	DVD Multi Zone		<b>\$100.00</b>	\$125.00	
	Pro DVD Player		<b>\$125.00</b>	\$157.00	
	DVD Recorder		<b>\$200.00</b>	\$250.00	

**A wide range of items are available. If they are not listed please call for pricing and availability.**

**Rental Procedures:**

All equipment will be delivered, installed and tested.  
 A service fee (delivery & pick up) equal to 20% of the equipment subtotal will be charged on all rentals. (minimum \$50)  
 Charges listed include delivery to your booth and removal at the close of show.  
 Cancellation fees of 25% will apply to orders cancelled within 5 days of delivery.  
 All ordered furnishings and accessories are rentals, not considered sales, they must be returned at the end of show.  
 Customer is responsible for contacting the electrical contractor for power requirements.

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Equipment Total	
Sales Tax 7% (Equipment rental only)	
Service fee 20% (Equipment total only)	
<b>Total</b>	

AM Nuclear / Utility Working Conference

Exhibitor Service Kit | Discount Price Deadline Date: \*\*Friday, July 29, 2011\*\*

Please check specific order form for various order dates on Floral, Labor and Material Handling



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# labor & forklift

Exhibiting Company:	
Booth:	

### LABOR RATES & DETAILS

LABOR RATES	
<b>Straight Time</b>	<b>\$69.00 p/p/p/h</b>
<b>Overtime</b>	<b>\$90.00 p/p/p/h</b>
<b>Double-Time</b>	<b>\$138.00 p/p/p/h</b>

The current listed hourly rates are listed at a per person, per hour as indicated by p/p/p/h. Work will be done on a straight time basis if possible. However, overtime charges will be involved on all show floor orders.

#### OVERTIME HOURS

Overtime hours are before 8:00am or after 4:30pm Monday – Friday and all day Saturday. Overtime hours are also applied to labor services ordered on show-site regardless of the time.

#### DOUBLE-TIME HOURS

Double-time hours are Monday- Saturday 12:00 midnight - 6:00am and all day Sunday and Holidays.

#### NON-USE OF ORDERED LABOR SERVICES

If an exhibitor fails to pick up labor time as ordered, a 1 (one) hour per worker no show charge will be applied to the clients invoice.

#### LABOR PLAN A Supervision by Goben Convention Services

Exhibits will be setup prior to exhibitor's arrival under the direction of Goben Convention Services Personnel.

The supervision charge for this service is 30% of the total labor bill, with a minimum charge of \$40.00.

#### LABOR PLAN B Supervision by Exhibiting Personnel

Supervisor must check in a Service Desk to pick up laborers.

Upon completion of work, supervisor must return to the service desk to release laborers.

Start time only guaranteed where labor is requested at the start of the working day, unless the official setup time is later in the day.

Workers are assigned orders and completion time of their assignments is uncertain. Therefore starting time cannot be guaranteed although every effort will be made to provide labor at requested times

Selection of Labor Plan:  
(Select One)

<input type="checkbox"/>	<b>Labor Plan A</b>	
<input type="checkbox"/>	<b>Labor Plan B</b>	

Upon selection, fill out the details of your labor plan below

	Date	Time	# of Laborers	Hours per Laborer	Hourly Rate	Total Cost
Install						
Dismantle						
Supervision						
<b>Total</b>						

### FORKLIFT ORDER – 5000lbs

FORKLIFT LABOR RATES	
<b>Straight Time</b>	<b>\$188.00 per hour</b>
<b>Overtime</b>	<b>\$230.00 per hour</b>
<b>Double-Time</b>	<b>\$326.00 per hour</b>

A forklift operator and crew will be assigned at the following rates per hour. If additional personnel are required to assist, you will be billed at the hourly labor rates. Forklift crews do not need to be ordered if this is part of the material handling process. Orders received after the discount date will incur a 20% surcharge. Order received on-site will incur a 30% surcharge.

	Date	Time	Additional Laborers	Hours Per Laborer	Hourly Rate	Total Cost
Install						
Dismantle						

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Services Subtotal:	
Services Total:	



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# material handling information

## **EXCLUSIVE Material Handling Contractor**

Goben Convention Services are under contract with ANS. We will handle ALL freight/exhibit material in and out of the ballroom. For your convenience labels are provided in this exhibitor manual. You must return in advance of the show the Method of payment form, along with the completed Material handling service & rates form.

## **Advance Freight Shipments** (Ship as early as possible)

**You get 30 days storage included with Material Handling fees!**  
Warehouse receiving hours are 8:30am – 4:00 pm, Monday – Friday. Shipments can begin arriving July 10<sup>th</sup> and should arrive no later than August 12<sup>th</sup>. Shipments that arrive at the advance warehouse after Dec 10<sup>th</sup> will be charged a late fee of 25% of the material handling fee.

Please ship to the advance warehouse and you will only be charged one-time. It is much less expensive to ship to the advance warehouse and be charged a one-time material handling fee than to send to the Resort and be charged twice for the same service.

## **Direct to Show Site Shipments**

**Do not ship freight to the show-site prior to the move in day!**  
Freight shipped to the Westin Diplomat before the move in day will either be **REFUSED** or you will be charged a handling & storage fees from the Resort. The freight will then be turned over to Goben CS for delivery to the exhibit hall and you will **ALSO** be charged material handling fees, **even if you are a guest of the hotel.** There will be a surcharge of 30% for shipments arriving before Aug 14<sup>th</sup>  
*Please note:* Mislabeled packages have the potential of being refused at show site. Please remember to include ANS/UWC c/o Goben CS on all packages AND remove all old labels from packaging.

## **Overtime +25%**

A overtime surcharge, per cwt, for each occurrence will apply if:  
-Shipments are received on overtime (Monday-Friday, before 8:00am and after 4:30pm and **ALL DAY Saturday, Sunday and Holidays**).  
-A surcharge applies if your shipment is moved to or out of show site on overtime due to scheduling beyond Goben CS control.  
-A surcharge will apply if your advanced shipment is received at the warehouse on straight-time, but had to be delivered to show site on overtime due to a scheduling beyond the control of Goben CS.

## **Special Handling +30%**

-Uncrated shipments that must be taken off pallets and hand carried in loose will be charged an additional 30%.  
-Van Lines, loose, uncrated or improperly packaged materials, or those delivered by a carrier not providing supporting paperwork will be charged an additional 30%.

## **UPS, Fed Ex, DHL etc Shipments**

Shipments delivered via small package carriers require additional time & Labor to unload, sort & deliver, therefore a special handling fee of 25% will be added to the material handling rate.  
The above freight carriers DO NOT provide bills of lading to note any damage or piece count. Therefore, Goben CS will NOT be responsible and will not accept any claims for any reason involving carriers that do not use bills of lading.

## **Outbound Instructions at close of show**

**It is the exhibitor's responsibility to arrange outbound shipments with their designated carrier** (If other than UPS Freight). **Schedule your carrier to pick up your freight, directly from the exhibit hall, no later than the forced time. (Forced Freight time is 11:01am on Aug. 17<sup>th</sup>)**

At the close of the show, each exhibitor must fill out a **Bill of Lading and hand in to the on-site service desk.** Outbound shipping forms will be available at the service desk. Should the exhibitor fail to provide outbound shipping paperwork and it is not turned into the service desk a labor charge will be added to the exhibitor's final invoice.

Any shipment left in a booth for which no disposition is provided, or if requested carrier fails to pick up or refuses to take shipment, Goben Convention Services reserves the right to re-route shipment using UPS Freight or return material to our warehouse at the exhibitor's expense. For more information, please see the Move Out information sheet enclosed in this manual.

## **Material Handling Does NOT Include**

- Labor and/or equipment for uncrating, un-skidding, assembling, dismantling, re-crating and re-skidding. These services may be ordered by filling out the labor forms included in this manual.
- Scheduling any carrier for pick up or delivery of your materials, if other than the official show carrier (UPS Freight).
- As an exhibitor it is your responsibility for providing your carrier with the proper delivery and pick up information.

## **Material Handling DOES Include**

- Receiving and unloading your shipment at our warehouse (30 days free storage prior to show date).
- Reloading on the Goben Convention Services trailer.
- Delivery of shipment to the exhibit hall
- Placement of shipment in your booth space
- Removal of empty containers
- Return of empty containers at close of show (All containers must be empty when stored, Goben Convention Services assumes no liability for material or equipment left inside a container marked as empty).
- Removal of all packed and labeled materials from the exhibit booth.
- Reloading on to an outbound carrier for return shipment (based on shipping information provided on your show Bill of Lading).

Charges for the above services will be based on the inbound weight only (each shipment is evaluated separately), whether the above services are used completely in part. Refer to the material handling services and rates for detailed pricing information.

Weight taken from inbound bill of lading is rounded up to the next hundred pounds. Goben Convention Services will assign a weight to shipments arriving without a bill of lading of certified weight tickets. Shipments received without weight tickets will be charged an additional 30%.



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# material handling information (con't)

## Money Saving Tips

Consolidate shipments when total weight is less than 200lbs.

### 3 Separate Shipments

65lbs charged @ 200lbs \$140.00

89lbs charged @ 200lbs \$140.00

42lbs charged @ 200lbs \$140.00

**Total 196lbs Total cost \$420.00**

**Additional charges may be applicable to the CWT rates for overtime.**

### 1 Consolidated Shipment

3 pieces (1 shipment)

196lbs @ 200lbs = \$140.00

**Total Savings: \$280.00**

## Recommended Inbound & Outbound Freight Carrier

UPS Freight is the preferred show carrier. If you use UPS Freight you do not need to worry about scheduling freight carriers, waiting charges or forced freight shipments.

800.988.9889

www.UPSFreight.com



UPS Freight<sup>SM</sup>

CONVENIENT 24 HOUR TRACKING

UPS FORM LOCATED AT THE BACK OF THIS MANUAL  
MENTION SHOW NAME FOR DISCOUNTED SHOW RATES

## Misc Material Handling Information

-Goben Convention Services will not be responsible for piece count or condition of shipments that are delivered without supporting bill of lading or delivery slip.

- Remember that all shipments must be PREPAID, DO NOT SHIP "COLLECT". All shipments sent "COLLECT" WILL BE REFUSED.

You may confirm receipt of your shipment by calling Gobencs 407.240.3348

-Exhibitors can hand carry their own materials into the exhibit hall, provided they use their personal vehicle and company employees to do so. Freight being delivered to the loading dock in vehicle other than personal must be unloaded and delivered by Goben Convention Services.

Due to insurance purposes.....No material handling equipment such as dollies or pallet jacks shall be used by anyone other than Goben CS.

-If you have brought in your own materials in and wish to have Goben CS store your empty containers, there will be a charge of \$20.00 per item or \$0.20c per lb whichever is greater.

-Shrink wrap and banding will incur a one ½ hour labor charge.

- Return to Warehouse - Prior arrangements must be made. Call for rates.

## Empty Container Storage

Storage of empty containers is included with your material handling service. Empty containers must be labeled with an "empty" sticker.

Before the show opens, all trash will be removed from the aisles, Goben CS is NOT responsible for containers nor packaging materials that are not properly labeled with "empty" stickers. Stickers are available at the service desk.

## Return to Goben Convention Services Warehouse

If you wish to have your freight returned to Goben Convention Services Warehouse, prior arrangements must be made with our office staff. Please note that Goben Convention Services warehouse address may NOT be the same as the advanced shipping address.

## Short Term / Long Term Storage Options

Storage facilities are available for short and long term, please call for a

## Insurance

It is understood that Goben Convention Services is not an insurer that insurance, if any, should be obtained by the exhibitor.

Exhibitors are recommended to carry All-Risk Insurance covering your materials against damage, loss and all other hazards from the time of shipping to returning from show. This can usually be done by adding "riders" to existing policies.

## Limitation of Liability & Responsibility

Goben Convention Services shall not be responsible for damage to uncrated materials; materials improperly packed or concealed damage.

Goben Convention Services shall not be responsible for loss, theft or disappearance of exhibitor's materials after same has been delivered to exhibitor's booth.

Goben Convention Services shall not be responsible for loss, theft or disappearance of materials before they are picked up from exhibitor's booth for reloading after the show. Bills Of Lading covering outgoing shipment, which are furnished by Goben Convention Services to exhibitors will be checked at time of actual pick up from the booth and corrections are made where discrepancies occur.

Goben Convention Services shall not be responsible for loss, damage or delay due to fire, Acts of God, strikes, lockouts or work stoppages made where discrepancies occur.

Goben Convention Services Liability shall be limited to the physical loss of or damage to specific article which is lost or damaged, and in any event Goben Convention Services maximum liability shall be limited to \$0.30 per pound per article with a maximum liability of \$50.00 per item, or \$1,000.00 per shipment, whichever is less.

Claims for loss or damage must be submitted to Goben Convention Services prior to the close of show. No suit or action shall be brought against Goben Convention Services more than one year after the accrual of the cause of action.

The consignment or delivery of a shipment to Goben Convention Services by an exhibitor, or by any shipper to or on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth.

Empty container labels will be available at the Goben Convention Services Desk. Affixing the labels is the sole responsibility of the exhibitor or his/her representative. All previous labels should be removed or obliterated. Goben Convention Services assumes no responsibility for:

-Error to above procedures

-Removal of Containers with old empty labels and without Goben Convention Services Labels.

-Improper Information on Empty Labels

-Materials stored in container with empty labels.

Please check specific order form for various order dates on Floral, Labor and Material Handling quote if there is interest for this service.



7101 Presidents Drive, Suite 300  
Orlando, Florida 32809  
T. 407.240.3348 F. 407.240.8710  
info@gobencs.com

# material handling service & rates

Exhibiting Company:	
Booth:	

<b>ADVANCE WAREHOUSE ADDRESS</b>
<p><b>UPS Freight c/o Clover Systems c/o Goben Convention Services 1910 NW 97th Ave Miami, FL 33172</b></p>
<b>Must be received by August 12, 2011</b>

IMPORTANT MATERIAL HANDLING DATES	
	Mark your Calendar
Shipments can start arriving at Advance Warehouse	July 10, 2011
Last Day for Shipment to arrive at warehouse w/o surcharge	August 5, 2011
Last day for shipments to arrive at warehouse	August 12, 2011
Shipments can start arriving at Show Site	August 14, 2011

### FREIGHT RATES

Rates below include receipt of your freight, delivery to your booth, removal, storage, return empty crates and at the end of the show movement of your freight from the booth to the loading dock and reloading onto the designated truck. Charges for this service will be based on the inbound rate and rounded up to the nearest one hundred weight. A 200lbs minimum per shipment applies (CWT=100lbs)

**Overtime:** In addition to your plan below please fill out plan C if your shipment is moved in and/or out of show site on overtime. (Monday-Friday, before 8:00am and/or after 4:30pm, ALL DAY Saturday, Sunday and Holidays).

PLAN	DESCRIPTION	RECEIVED AT	RATE PER CWT
<b>A</b>	Package Shipments Received <i>July 10 - August 12, 2011</i>	Warehouse	\$70.00
<b>B</b>	Late Shipment Surcharge <i>August 6 - 12, 2011</i>	Warehouse	<b>Additional 25%</b>
<b>C</b>	Overtime in and/or out <i>*OT rates apply to Sunday move in</i>		<b>Additional 25%</b>
<b>D</b>	Special Handling (UPS, Fed-Ex, DHL etc)		<b>Additional 25%</b>
<b>E</b>	Special Handling (Loose, uncrated etc)		<b>Additional 30%</b>
<b>F</b>	Package Shipments <i>(Scheduled to arrive on Aug. 14th) Please note: There will be a surcharge of 30% for shipments arriving before this date.</i>	Show Site	\$72.00
<b>G</b>	Small Package Shipment Total Shipment of 25lbs	Show Site	\$50.00
<b>H</b>	Returned to Warehouse Prior Arrangements must be made	Please call	
<b>I</b>	Shrink Wrap + one ½ hour Labor Charge	Per Skid	\$25.00
<b>J</b>	Banding + one ½ hour Labor Charge	Per Linear Foot	\$1.25

### FREIGHT PAYMENT COMPUTATION – Please include if applicable the surcharges i.e. late, overtime in/and or out, special handling

	SELECT PLANS (A-J)	# OF PIECES	WEIGHT MIN 200lbs	RATE/CWT	TOTAL
Shipment 1					
Shipment 2					
Shipment 3					
Shipment 4					
Shipment 5					
Shipment 6					

**Please take note of  
ORDER DEADLINE FOR MATERIAL  
HANDLING/SHIPMENTS LISTED ON THIS  
FORM.**

THIS FORM MUST BE ACCOMPANIED BY:  
CREDIT CARD BILLING CARD AUTHORIZATION or the  
THIRD PARTY CREDIT CARD BILLING FORM. ORDERS  
WITHOUT PAYMENT CANNOT BE PROCESSED.  
SUBMITTAL OF ORDER AFFIRMS THAT YOU UNDERSTAND  
THE TERMS & CONDITIONS LISTED ON THE MATERIAL  
HANDLING SECTION OF THE EXHIBITOR KIT.

Services Subtotal:	
Misc	
Services Total:	



7101 Presidents Drive, Suite 300  
Orlando, Florida 32809  
T. 407.240.3348 F. 407.240.8710  
info@gobencs.com

# exhibitor shipping information

Exhibiting Company:	
Booth:	

The following information is requested so that we may plan in advance and arrange for the proper equipment needed to offer the best possible service to you.

### INCOMING SHIPMENTS TO WAREHOUSE

Shipped from (City): \_\_\_\_\_ Carrier: \_\_\_\_\_ Tracking/Pro#: \_\_\_\_\_

Shipping Date: \_\_\_\_\_ Expecting Arrival Date: \_\_\_\_\_

No. of Pieces: \_\_\_\_\_ Weight: \_\_\_\_\_

Dimensions of Largest Piece: Height \_\_\_\_\_ Width: \_\_\_\_\_ Length: \_\_\_\_\_

Comments/Special Handling Requirements: \_\_\_\_\_

### INCOMING SHIPMENTS TO SHOW SITE

Shipped from (City): \_\_\_\_\_ Carrier: \_\_\_\_\_ Tracking/Pro#: \_\_\_\_\_

Shipping Date: \_\_\_\_\_ Expecting Arrival Date: \_\_\_\_\_

No. of Pieces: \_\_\_\_\_ Weight: \_\_\_\_\_

Dimensions of Largest Piece: Height \_\_\_\_\_ Width: \_\_\_\_\_ Length: \_\_\_\_\_

Comments/Special Handling Requirements: \_\_\_\_\_

### INSTRUCTIONS FOR OUTGOING SHIPMENTS

AT CLOSE OF SHOW | ATTACH SEPARATE SHEETS FOR MULTIPLE SHIPMENTS IF NECESSARY

Ship To: \_\_\_\_\_ Prepaid  Collect

Address: \_\_\_\_\_ Attention: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Description: \_\_\_\_\_ # of Pieces: \_\_\_\_\_ Total Weight of Shipment: \_\_\_\_\_ Lbs

Outbound Carrier: \_\_\_\_\_ Pro #: \_\_\_\_\_

Exhibitors must have each piece of outbound freight and prepare the outbound bill of lading prior to departing the show.

Please see the Goben Convention Service Representative


THIS FORM MUST BE ACCOMPANIED BY:  
CREDIT CARD BILLING CARD AUTHORIZATION or the  
THIRD PARTY CREDIT CARD BILLING FORM. ORDERS WITHOUT PAYMENT CANNOT BE  
PROCESSED.  
SUBMITTAL OF ORDER AFFIRMS THAT YOU UNDERSTAND THE TERMS & CONDITIONS  
LISTED ON THE MATERIAL HANDLING SECTION OF THE EXHIBITOR KIT.

AM Nuclear / Utility Working Conference


Exhibitor Service Kit | Discount Price Deadline Date: \*\*Friday, July 29, 2011\*\*

Please check specific order form for various order dates on Floral, Labor and Material Handling

- ADVANCED WAREHOUSE SHIPPING LABEL -

ADVANCE WAREHOUSE			
EXHIBITION MATERIAL FROM	TO EXHIBITING COMPANY NAME		
BOOTH #	SHOW NAME		
	AM Nuclear/UWC		
			
UPS Freight c/o Clover Systems c/o Goben Convention Services 1910 NW 97th Ave. Miami, FL 33172			
Number		OF	PIECES
CARRIER			
*			

MAKE COPIES AND CUT AS NECESSARY - MAKE COPIES AND CUT AS NECESSARY - MAKE COPIES AND CUT AS NECESSARY


ADVANCE WAREHOUSE			
EXHIBITION MATERIAL FROM	TO EXHIBITING COMPANY NAME		
BOOTH #	SHOW NAME		
	AM Nuclear/UWC		
			
UPS Freight c/o Clover Systems c/o Goben Convention Services 1910 NW 97th Ave. Miami, FL 33172			
Number		OF	PIECES
CARRIER			
*			

AM Nuclear / Utility Working Conference


Exhibitor Service Kit | Discount Price Deadline Date: \*\*Friday, July 29, 2011\*\*

Please check specific order form for various order dates on Floral, Labor and Material Handling

- SHOW SITE SHIPPING LABEL -

SHOW SITE DELIVERY				
EXHIBITION MATERIAL FROM	TO EXHIBITING COMPANY NAME			
BOOTH #	SHOW NAME			
	AM Nuclear/UWC			
				
The Westin Diplomat Resort & Spa C/O Goben Convention Services 3555 South Ocean Drive Hollywood, FL 33019				
Number		OF		PIECES
CARRIER				
*				

MAKE COPIES AND CUT AS NECESSARY - MAKE COPIES AND CUT AS NECESSARY - MAKE COPIES AND CUT AS NECESSARY

SHOW SITE DELIVERY				
EXHIBITION MATERIAL FROM	TO EXHIBITING COMPANY NAME			
BOOTH #	SHOW NAME			
	AM Nuclear/UWC			
				
The Westin Diplomat Resort & Spa C/O Goben Convention Services 3555 South Ocean Drive Hollywood, FL 33019				
Number		OF		PIECES
CARRIER				
*				





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 info@gobencs.com

# move out information

On behalf of Goben Convention Services we would like to thank you for letting us assist you during the show. We hope the following information will help assist and expedite your move-out.

## EXHIBITOR MOVE-OUT START TIME and CLEAN/CLEAR TIME

Move Out Start Date	Move Out Start Time
<b>August 17, 2011</b>	<b>9am</b>

Beginning the move out time, exhibitors may begin to dismantle their booths. All empty containers will automatically be returned to booths. Please keep all aisles clear to enable Goben Convention Services to complete this process in an expeditious manner. If you have ordered labor to dismantle your booth, be sure to confirm the start time of your works by checking in with the Goben Convention Services; Service Desk.

### ALL EXHIBITORS MUST BE OFF THE FLOOR BY

<b>12 noon</b>	
<b>August 17, 2011</b>	

**NO EXCEPTIONS**

## DRIVER CHECK-IN & BILLS OF LADING DEADLINES

Driver Check In Date	Driver Check In Time
<b>August 17, 2011</b>	<b>11am</b>

Your freight carrier **MUST** be checked in at the Goben Convention Services freight dock no later than the driver check in and bills of lading deadlines listed on this sheet and in the exhibitor manual to guarantee pick-up. In the event that your designated carrier fails to check in, pick up, refuses acceptance or freight disposition is not provided, Goben Convention Services reserves the right to force/re-route such shipments. Exhibitors will be charged accordingly for this service. No liability will be assumed by show management, Goben Convention Services or any subcontractors as a result of such re-routing or handling.

	Freight Force Time
<b>August 17, 2011</b>	<b>11:01am</b>

### BILLS OF LADING DUE TO GOBEN CONVENTION SERVICES DESK BY

<b>12 noon</b>	
<b>August 17, 2011</b>	

A bill of lading must accompany ALL outbound shipments. This form may be obtained at the Goben Convention Services; Service Desk. All bills of lading must be turned into the services desk when all your shipments are packed, labeled and ready to ship. Failure to complete and turn in a bill of lading will result in a half hour labor charge.



**UPS Freight is the designated show carrier and a representative will be located at the Goben CS Service Desk.**

**DO NOT LEAVE BILLS OF LADING IN YOUR BOOTH!**

# UPS Freight<sup>®</sup> Trade Show Services

**For trade show service call 1-800-988-9889**

Return Shipping Information from your Official Trade Show Carrier

**UPS Freight, the official trade show carrier, is providing the following outbound shipping service.**

**Don't Wait! Complete this form and bring it back to the UPS Freight representative at the service desk the day before this show closes.**  
*Small shipments under 150 total pounds can take advantage of the **Small Shipment Rates** detailed below.*

## **Instructions:**

1. Prior to the end of the show, **pick up a "Bill of lading" form, shipping labels and Small Shipment Description Form** from the exhibitor service desk. Shipments going to multiple destinations require a separate Bill of Lading for each shipment.
2. While at the trade show, see the UPS Freight representative to **make arrangements to use the FastTrack shipping process** available by using the Official Show Carrier.
3. At the close of the show, **apply shipping labels to each piece and leave all freight pieces in your booth area.**
4. **Complete the Bill of Lading**, particularly the Address portion and all shaded fields. **Note UPS Freight as your carrier and indicate the delivery date needed.**
5. After completing the Bill of Lading, **return it to the exhibitor service desk** before departing from show site.

## **The following services are available (check the appropriate box):**

Truck / Ground Service: 2 - 5 day service

Air Freight / Expedited Service: Guaranteed service for time critical shipments

### **SMALL SHIPMENT AND/OR PER POUND CHARGES**

When on shipments weighing 150 pounds or less moving from or to Trade Shows on the one hand and UPS Freight direct points on the other the following per shipment and/or per pound charges will apply (subject to the conditions as shown in the notes 1-6 below):

<b>Small Shipment Weight Charges</b>	<small>* Delivered anywhere in the 48 states. Add \$50 to Manhattan ZIP codes 10001-10299, fuel surcharge included in these rates. Liability limited to \$200 per piece.</small>
<input type="checkbox"/> <b>0 to 49 lbs:</b>	<b>\$62.00</b> Per Shipment
<input type="checkbox"/> <b>50 to 99 lbs:</b>	<b>\$104.00</b> Per Shipment
<input type="checkbox"/> <b>100 to 150 lbs:</b>	<b>\$125.00</b> Per Shipment

**Booth #** \_\_\_\_\_ **Company Name** \_\_\_\_\_ **Card Type:** (circle one) **Amex Visa MC**

For your convenience, we will use this authorization to charge your credit card account for shipping and any additional charges that may occur in handling your shipment as required by your Trade Show Representative. I have read the above (initials). \_\_\_\_\_

**Cardholder Name:** \_\_\_\_\_ **Cardholder Phone:** \_\_\_\_\_

**Credit Card Number:** \_\_\_\_\_ **Expiration:** \_\_\_\_\_

**Credit Card Billing**

**Address:** \_\_\_\_\_

**City, State ZIP Code:** \_\_\_\_\_

**Customer Signature:** \_\_\_\_\_

*By signing the above, you agree to the terms and conditions as described on this payment form.*

---

## **For UPS Freight Use Only:**

PRO # for this shipment: \_\_\_\_\_ Date of PRO: \_\_\_\_\_

Name of Show: \_\_\_\_\_ Authorized Signature: \_\_\_\_\_

(Verifying this form is complete.)

Charge Amount:  Date of Transaction:



# **Edd Helms Electric**

## **Special Event Power & Lighting**

17850 NE 5<sup>th</sup> Avenue – Miami, Florida 33162-1008 – [www.eddhelms.com](http://www.eddhelms.com)  
c/o The Westin Diplomat Resort & Spa, 3555 S. Ocean Drive, Hollywood, FL 33019  
Telephone: (954) 527-2515 - Fax: (954) 458-9067  
Direct Contact: Linda Klawans - Phone: (954) 602-8946 – Email: [lklawans@eddhelms.com](mailto:lklawans@eddhelms.com)

**2011 ANS UTILITY WORKING CONFERENCE AND TECHNOLOGY EXPO  
AUGUST 14 – 17, 2011  
WESTIN DIPLOMAT RESORT & SPA  
HOLLYWOOD, FLORIDA**



**ELECTRICAL SERVICE INSTRUCTION AND INFORMATION FORM**

**Order Online at [www.eddhelms.com](http://www.eddhelms.com) – Click on “Tradeshows & Events Online Ordering” then Click on the box “On-Line Order Trade Shows” and enter Event ID# 574KICM**

**Order must be placed online no later than August 1, 2011 to secure the advanced rate. The standard rate will apply to all orders received after that date.**

- Island Booths, 208V & higher and any special requests for the location of outlets, other than the rear of the booth, will require labor & material charges. A detailed layout on a grid or CAD drawing in PDF format showing special locations and orientation must be emailed to complete your order. Send to [lklawans@eddhelms.com](mailto:lklawans@eddhelms.com);
- If you are tax exempt in the State of Florida, you must submit a copy of your Annual Resale Certificate or tax will be charged;
- For questions and/or further information, please contact us at the number listed above.

Thank you.

**THE WESTIN**  
**DIPLOMAT**  
**RESORT & SPA**  
**HOLLYWOOD, FLORIDA**

# Technology Services Order

Mail or Fax with Payment to: IT Department  
 3555 South Ocean Drive  
 Hollywood, Florida 33019  
 Fax: 954-602-8860

Please Print Clearly ALL Information on the Form. If available include diagram of your meeting space/booth with phones and internet locations.

For questions you can email:

[ITDepartment.01402@westin.com](mailto:ITDepartment.01402@westin.com)

<b>Event Name:</b>		<b>Your Company Name:</b>		<b>Location for equipment (meeting room or booth #):</b>	
<b>Install Date &amp; Time:</b>		<b>Removal Date &amp; Time:</b>		<b>Your Name (print):</b>	
<b>Company Address:</b>		<b>City, State:</b>		<b>Phone number you can be reached:</b>	
<b>Zip Code:</b>					

Service	Quantity	Rates	Total
<b>Ethernet Drop with one IP address</b> - Will give you internet connection for one computer/laptop Please Circle one - <b>WIRED</b> or <b>WIRELESS</b>		For the initial drop the Fee is as follows - \$350 a day, \$700 for 2 days and \$750 for your duration (3 + Days)	
<b>Additional IP Address</b> - Should you have more equipment that needs internet connections order an IP Address PER item		\$100 for each additional IP	

If you choose to bring in your own hub to supply additional connections, the charge of \$100 for additional internet feed will still apply. Also, a charge of \$200 will be incurred for the properties hubs not returned at the end of the event.

## TELECOM NEEDS

In House calls can be made and received with any of the phone lines assigned.

<u>Types of Phone Lines (Standard House Phone included)</u>	Quantity	Advanced Rates	Pop Up Rates	Total	Please Note:
<b>In House phone line</b> - (Outgoing Only) Local and 800 calls. Can be used as credit card line as well.		\$75.00	\$125.00		<b>Advanced Rates</b> Apply when the order is placed 7 or more days in advance to event. <b>Pop Up Rates</b> apply when the order is placed within the 7 or less days advance to the event. <b>Usage Charges</b> vary based on length of call, area called and amount of calls made. <b>Estimated Total for this order (tax not yet applied)</b>
<b>Long Distance Line</b> - (Outgoing Only) Local and long distance calls.		\$150.00	\$200.00		
<b>DID (Direct &amp; Inward Dialing)</b> - (Incoming and Outgoing) Can make and receive local, 800 and long-distance calls directly to assigned extension. Can also be used as a fax.		\$200.00	\$250.00		
<b>Additional Equipment</b>					
Simple Speaker Phone		\$50.00	\$75.00		\$
Polycom Conference Phone		\$200.00	\$250.00		
ISDN - Network Access Video		\$300.00	\$350.00		

**Payment Information:**

If a check was sent, check box and include Check Number \_\_\_\_\_

Make Checks Payable to: The Westin Diplomat Resort & Spa

Card Type: \_\_\_\_\_

Print Name of Authorized Card Holder As it appears on card

Card Number: \_\_\_\_\_ Exp: \_\_\_\_\_

Authorized Signature